**TERMS & CONDITIONS**

**Binding Agreement**

By submitting a booking deposit or full payment to INTERDUCTUS, you are making a binding legal agreement on the following terms and conditions.

**Booking Deposit**

Unless otherwise stated in our website for any particular retreat, in order to perform the professional services required to plan and arrange your travel, a booking deposit is required as follows:

* 30 percent of the total travel retreat package fee or a $600 booking fee, whichever is greater, if booking is completed more than 6 months in advance of travel date
* 50 percent of the total travel retreat package fee, if booking is completed within 3 to 6 months in advance of travel date
* Full payment is required in advance, if travel retreat package is booked within 3 months of the travel date

**Advanced Payment**

Unless otherwise stated in our website for any particular retreat, any difference between the amount of deposit and the total cost of the travel retreat package, must be fully paid 3 months in advance of travel date. The final payment must be received by the due date. Final payment is not charged automatically. INTERDUCTUS will email you a final payment reminder, but each guest is ultimately responsible for ensuring final balance is paid by the due date. INTERDUCTUS is not responsible for cancellations due to payments made after the due date. Cancellation fees will apply.

**Canceling Your Reservation**

* If booked travel retreat package is cancelled 6 months in advance of travel, a $100 cancellation fee will be applied and any remaining balance of the deposit amount will be refunded.
* If booked travel retreat package is cancelled within 3 to 6 months of travel, a $250 cancellation fee will be applied and any remaining balance of the deposit amount will be refunded.
* If booked travel retreat package is cancelled within 30 to 90 days of travel, a $500 cancellation fee will be applied and any remaining balance of the deposit amount will be refunded.
* If booked travel retreat package is cancelled within 30 days of travel, a cancellation fee will be applied of either $500 or the cost of any non-refundable or non-recoverable payments or commitments made by INTERDUCTUS to Suppliers and third parties related to your Travel Retreat Package, whichever is greater. Any remaining balance of the deposit amount will be retained by INTERDUCTUS as a deposit for future travel.
* The final payment MUST be received by the communicated due date. INTERDUCTUS is not responsible for cancellations due to payments made after this date. Cancellation fees will apply.

**Multiple Room Occupancy Rate, Room Sharing & Assignment**

INTERDUCTUS offers single occupancy and multiple occupancy rates. When multiple occupancy packages are booked by individuals traveling together, room assignments will be made accordingly as requested. If a single traveler books a multiple occupancy package and is traveling alone, the single traveler acknowledges and agrees that INTERDUCTUS reserves the right to assign additional guest(s) to the room, according to the number of guests indicated per the multiple occupancy package.

**What Is Included In The Travel Retreat Package**

Refer to package inclusions for the destination you are booking as published on our website.

**What Is Not Included In The Travel Retreat Package**

INTERDUCTUS packages exclude airfare. Air travel arrangements must be booked by each guest directly with any preferred airline.

**Age of Travelers**

INTERDUCTUS travel retreats are open for participation of adults over 18 years of age.

**Non-Discrimination Policy**

We encourage our employees and our partners to understand and accept diversity and differences among people.  We welcome everyone and prohibit any and all discrimination on the basis of race, ethnicity, age, religion, physical ability, sexual orientation, gender identity and gender.

**Forgoing Planned Activities**

Any and all activities included in INTERDUCTUS travel retreat packages are available for participation of all registered guests at their discretion. In the case that a traveler opts out of any activity in advance due to any reason, including physical condition, or do not show to participate, INTERDUCTUS will not issue any refund for lack of participation.

If a guest misses to join any planned transportation to any activity or to a different hotel and/or city, INTERDUCTUS will make an effort to support the guest in making alternate arrangements. However, guest is solely responsible for securing alternate transportation and assuming cost for any individual transportation outside of the planned group transportation.

**Health and Physical Considerations**

You represent that you and your travel companions are in good physical and mental health and have no conditions that could pose a risk to yourselves or others. INTERDUCTUS has the right to exclude or remove you or your travel companions from the Travel Retreat if your or their health or conduct endangers or adversely affects the Travel Retreat or the safety of others. INTERDUCTUS strongly encourages, prior to departure, that you and your travel companions obtain adequate health insurance that provides coverage at the location of the Travel Retreat.

**Travel Insurance**

INTERDUCTUS strongly recommends the purchase of Travel Protection Insurance. Travel Insurance can help minimize the monetary loss incurred due to unforeseen events such as: cancellation, missed connections, baggage loss, trip delay, and especially medical emergencies. Travelers whom opt out of insurance coverage will be asked to sign a waiver indicating that they decline coverage. This waiver must be received by INTERDUCTUS at least 30 days before travel.

**International Travel Documents**

A valid, unexpired US Passport is required for international travel. A Passport BOOK is required for international travel by air (not passport CARD). Passports must be valid for at least 6 months after the scheduled return date. INTERDUCTUS is not responsible for the issuance of travel identification such as passports and/or visas. For international travel, booking name must match your passport exactly (first, middle, last). INTERDUCTUS is not responsible for disruptions in your travel plans due to your failure to obtain travel documents or providing incorrect information.

**Photography And Videography**

You agree that you may be photographed and/or video-taped during the Travel Retreat and you agree that INTERDUCTUS may use your photo, video, or film likeness for any legitimate purpose without compensation.

**Privacy Policy**

INTERDUCTUS will not share your personal contact information, such as your e-mail address, with anyone without your written permission. Like many websites, INTERDUCTUS/RENOVAD might collect information in the form of cookies to store your preferences. INTERDUCTUS advertisers may also utilize cookies when collecting information about how users interact with links to their products. INTERDUCTUS will never sell your information to third parties.

**Credit Card Charges**

Client understands that he/she shall be liable for all charges placed on credit cards in the event such charges are declined or charged back for any reason, including any unauthorized or fraudulent use of my credit card.  INTERDUCTUS shall not be responsible for any losses or damages associated with the fraudulent use of credit card and client shall hold INTERDUCTUS harmless from any and all losses, damages or claims of any kind arising from or connected to fraudulent use of credit card

**Force Majeure**

INTERDUCTUS shall not be liable for any failure or delay in performance under this Agreement to the extent that the failure or delay is caused by a Force Majeure. Force Majeure is any event beyond INTERDUCTUS' control which INTERDUCTUS is unable to prevent by the exercise of reasonable diligence. Force Majeure includes, but is not limited to, acts of God, government regulation, strikes, embargoes, wars, acts of terrorism, fires, floods, epidemics, severe weather conditions, natural disasters and other events or threats making it inadvisable, illegal, or impossible for INTERDUCTUS to hold the Travel Retreat, or any part of the Travel Retreat, or perform the terms of this Agreement. By providing reasonable written notice to you, INTERDUCTUS may postpone or terminate the Travel Retreat and this Agreement, in whole or part, based on a Force Majeure, without liability to INTERDUCTUS. In the event of a Force Majeure termination, INTERDUCTUS will refund any booking deposit or other amount you have paid minus any non-refundable or non-recoverable payments or commitments made by INTERDUCTUS to Suppliers and third parties related to your Travel Retreat Package. INTERDUCTUS has no liability or obligation to you beyond making the refund.

**Other Cancellations & Changes**

INTERDUCTUS will make all efforts to deliver travel retreat experiences according to type of accommodations, activities and itinerary advertised. However, may any situation arise that causes INTERDUCTUS to determine a change of venue, activity or itinerary after retreat has been advertised, INTERDUCTUS reserves the right to effect any changes at its sole discretion. In such case, INTERDUCTUS is committed to effect changes in a manner that retains intended quality of all facilities and experiences, and will communicate such changes to booked guests in advance. Apart from a Force Majeure, INTERDUCTUS reserves the right to cancel, delay, or reschedule the Travel Retreat if INTERDUCTUS reasonably deems that action necessary. In that event, you will receive at your option either a credit or a refund. INTERDUCTUS has no responsibility or liability to you beyond giving you a credit or a refund.

**Release and Limitation Liability**

INTERDUCTUS has no responsibility or liability to you or your travel companions for death, disability, personal injury or loss, emotional distress, property loss, property theft or damage or loss of valuables or baggage in connection with your participation in the Travel Retreat. You agree that INTERDUCTUS and INTERDUCTUS-related persons have no responsibility or liability to you or your travel companions for errors, omissions, acts, or failures to act by Suppliers and third parties or any other causes beyond INTERDUCTUS' control. You, on behalf of yourself and your executors, administrators, heirs, next of kin, successors, and assigns, hereby waive, release, discharge and promise not to sue INTERDUCTUS and INTERDUCTUS-related persons for any and all damage, liability or loss, including but not limited to, damage, liability or loss, arising from or caused by INTERDUCTUS' negligence or fault, based on death, disability, other personal injury, emotional distress, property damage, property theft or actions of any kind which may occur in connection with your participation in the Travel Retreat.

IN NO EVENT WILL INTERDUCTUS’ LIABILITY TO YOU EXCEED THE AMOUNT OF FEES PAID TO INTERDUCTUS FOR YOUR TRAVEL RETREAT PACKAGE. UNDER NO CIRCUMSTANCES WILL INTERDUCTUS BE LIABLE TO YOU FOR INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL OR EXEMPLARY DAMAGES WHETHER BASED IN CONTRACT, STRICT LIABILITY, TORT OR OTHERWISE.

**Company Disclosure**

INTERDUCTUS acts as a sales agent for any hotel, tour operator, or other service provider named in your itinerary (“Suppliers”).  INTERDUCTUS is not responsible for acts or omissions of the Suppliers or their failure to provide services or adhere to their own schedules. INTERDUCTUS assumes no responsibility for and shall not be liable for any refund, personal injury, property damage, or other loss, accident, delay, inconvenience, or irregularity which may be caused by: (1) any defaults, wrongful or negligent acts, or omissions of the Suppliers; (2) any defect in or failure of any vehicle, craft, equipment, or instrumentality owned, operated, or otherwise used or provided by the Suppliers; (3) any wrongful or negligent acts or omissions on the part of any other party not under INTERDUCTUS’ control. You hereby release INTERDUCTUS from all claims arising out of any problem covered in this paragraph. INTERDUCTUS has no special knowledge regarding the financial condition of the Suppliers, unsafe conditions, health hazards, weather hazards, or climate extremes at locations to which you may travel.    
  
For a warning about terrorism in Europe, go to: <http://travel.state.gov/content/passports/en/alertswarnings/europe-travel-alert.html>. For a worldwide terrorism alert, go to: <http://travel.state.gov/content/passports/en/alertswarnings/worldwide-caution.html>. For information concerning other possible dangers at destinations, INTERDUCTUS recommends contacting the Travel Warnings Section of the U.S. State Department at (202) 647-5225 or www.travel.state.gov. For medical information, INTERDUCTUS recommends contacting the Centers for Disease Control at (877) FYI-TRIP or www.cdc.gov/travel.    
  
You assume full and complete responsibility for checking and verifying any and all passport, visa, vaccination, or other entry requirements of your destination(s), and all conditions regarding health, safety, security, political stability, and labor or civil unrest at such destination(s).  You hereby release INTERDUCTUS from all claims arising out of any problem covered in this paragraph. YOU AGREE THAT THE COURTS IN CALIFORNIA WILL BE THE EXCLUSIVE JURISDICTION FOR ALL CLAIMS BROUGHT BY YOU OR INTERDUCTUS, AND YOU HEREBY SUBMIT TO THE PERSONAL JURISDICTION OF THOSE COURTS.

**Arbitration**

This Agreement and all rights and obligations of the parties relating hereto shall be governed by and construed in accordance with the internal laws of the State of California without giving effect to any conflicts of law rules that would cause the application of the laws of any other jurisdiction. The parties consent to exclusive jurisdiction in the courts of the State of California. Any controversy or claim arising out of or relating to this Agreement, the breach thereof or the Travel Retreat shall be resolved by arbitration held in Los Angeles, California, in accordance with the Rules of the American Arbitration Association in effect at the time the arbitration is initiated, and judgment upon the award rendered by the arbitrators may be entered in any court jurisdiction. You agree that you may bring claims against INTERDUCTUS only in your individual capacity and not as a plaintiff or class member in any class, representative or multi-claimant proceeding.

**Entire Agreement**

This Agreement constitutes the entire understanding between the parties with respect to the subject matter of this Agreement, supersedes all prior written or verbal agreements between the parties, including but not limited to all advertisements, proposals, representations, warranties, statements, correspondence and understandings previously made with respect to the subject matter. This Agreement may not be modified except by a written agreement signed by both parties.

**Definitions**

Travel Retreat. The Renovad retreat you are booking.

InterDUCTUS. Inter Ductus, Inc., a California corporation.

InterDUCTUS-Related Persons. Directors, officers, employees, volunteers, representatives and agents of Inter Ductus, Inc.

Travel Date. The date of your departure to the location of Renovad retreat.

Agreement. The agreement relating to your Renovad retreat, including these terms and conditions.

Upon booking a retreat, I as a travel retreat participant, agree to all disclosed INTERDUCTUS RENOVAD travel retreat terms and conditions.